Travel Assistance Services



Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing our extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide highquality care you can depend on.





EMERGENCY MEDICAL TRANSPORT SERVICES

Dispatch of a Physician	Repatriation of Remains
Emergency Medical Evacuation	Return of Travel Companion
Services for Medical Repatriation	Visit of a Family Member or Friend
Return of Dependent Children	Vehicle Return Services



MEDICAL ASSISTANCE SERVICES

Convalescence Arrangements	Medical Referrals
Outpatient Services	Dental Referrals
Interpretation Services	Medical Monitoring
Replacement of Medical Devices	Cost Management
Direct Billing	General Medical Advice
Pre-Authorization	Prescription Transfer



TRAVEL ASSISTANCE SERVICES

Emergency Cash/Bail Assistance	Pre-Trip and Cultural Information
Lost Luggage and/or Document Assistance	Legal Referrals
Consulate and Embassy Location	Urgent Message Relav

NOTE:

IMG will provide emergency medical assistance services for third-party expenses related to a qualified medical evacuation, medical repatriation, return of mortal remains. Any expenses related to these services would be the responsibility of the Member or Group. Emergency medical services must be arranged by IMG designated personnel to be eligible for services under this program. All services must be provided or coordinated by IMG. Evacuation services are provided to the nearest safe location and then to your resident country, if needed. Services are not available to the extent they would expose IMG or any of its insurers to any sanction, prohibition or restriction under U.N. resolutions or the trade or economic sanctions, laws or regulations of the E.U., U.K., or U.S.A. Please review the services agreement for complete details.



El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG. Le participant a droit aux services de voyage et d'assistance médicale IMG.

THIS IS NOT A MEDICAL INSURANCE CARD

The participant is entitled to IMG Assistance Services.

Attention

参与者有权享受IMG旅行和医疗援助服务。

All services must be provided by International Medical Group (IMG). No claims for reimbursement will be accepted.

Company Northrop Grumman BTA Policy Number GTP 0009160721

This is not a medical insurance card. Valid until termination of policy.